

PRIVACY POLICY

Pursuant to and in accordance with Article 13 of the EU Regulation 2016/679 (hereinafter "GDPR") on the protection of natural persons with regard to the processing of personal data.

Dear User,

this policy is rendered, with reference to the website <https://www.mirato.it/en/home.html> (the "Website"), by Mirato S.p.A., with registered office in Landiona (NO), Strada Provinciale Est Sesia, CAP 28064, P.I.: 02202120032, Reg. Imp.: 221690 ("Owner") as the data controller, and allows you to know the origin and use of browsing information in accordance with current legislation on the protection of personal data. Mirato S.p.A. reserves the right to modify this document at any time, to specify the activities in more detail and to comply with the laws.

You will be informed by a message on the Website inviting you to read the updated policy, as well as by any other appropriate method.

This notice does not cover websites, applications and services, which have separate policies and which do not include or refer to this document.

Any personal data acquired will be processed in accordance with the aforementioned regulations.

In connection with the abovementioned processing, the following information is provided:

1. Purpose

<https://www.mirato.it/en/home.html> is a Website for the commercial promotion of the Products of MIRATO S.p.A. under the brands SPLEND'OR, MALIZIA, INTESA POUR HOMME, BREEZE, CLINIANS, GLICEMILLE, NIDRA, GEOMAR and I PROVENZALI.

This policy is made available for the following sites, through which MIRATO S. p. A. promotes its brands with a different domain:

<https://www.clinians.it/en/home.html> ,
<https://www.intesapourhomme.it/en/home.html> ,
<https://www.geomarbeauty.it/en/home.html> , <https://www.nidralatte.it/en/home.html> ,
<https://www.breezeflife.it/en/home.html> .

2. Object

The Website collects several types of personal data. This data is processed to enable the user :

- Commercial and promotional activities;
- Navigating the Website easily ;
- Fulfilling legal obligations or other obligations defined by the competent authority ;
- Cybersecurity, with related and possible protection of a right, judicially or otherwise.

2.1 Navigation data

Like all websites, this Website makes use of log files that store **information collected in an automated manner** during user visits.

Cookies and other tracking technologies are used on this Website to collect information about users when they interact with the Website. For more detailed information on the specific cookies we use, please refer to the cookie banner.

Categories of information that are collected include:

- internet protocol (IP) address;
- browser type and parameters of the device used to connect to the website;
- name of the internet service provider (ISP);
- date and time of the visit;
- the web page of the visitor's origin (referral) and exit;
- possibly the number of clicks.

The above information is processed in an automated form and collected in aggregate form only for the purpose of verifying the proper functioning of the website, and for security reasons.

For security purposes (spam filters, firewalls, virus detection), the automatically recorded data may possibly also include personal data such as the IP address, which could be used, in accordance with the relevant laws, to block attacks on the Website itself or to harm other users, or otherwise harmful or criminal activities. Such data is never used for user identification or profiling, but only for the purpose of protecting the Website and its users.

3. Legal basis

Personal data are collected only when the owner has a legal basis, provided by the applicable law, for collecting and processing the data.

The personal data collections previously described are made only because they are :

- NECESSARY FOR THE HOLDER'S LEGITIMATE INTEREST (so-called legitimate interest).
- In this case, the Owner ensures that it considers any potential impact this collection may have on users of the website. If it believes that the interests or fundamental rights and freedoms of the User outweigh its legitimate interests, personal data will not be used on this basis and specific consent will be sought.
- NECESSARY TO FULFILL OUR LEGAL OBLIGATIONS (so-called legal obligation).
- Some data may also be retained to fulfil our legal obligations and defend our interests in the event of litigation or legal action.
- BASED ON THE FREELY GIVEN CONSENT OF THE DATA SUBJECT (so-called consent).
- In the event that user data should be collected and processed for commercial purposes, initiatives and offers, as well as to conduct market research and activities aimed at detecting the quality of the services offered. For the pursuit of the purposes for which the consent of the data subject is required by law, personal data will be processed only with the express consent of the user.

4. Data storage

The personal data referred to in this section shall be retained for up to 1 year from the date of collection, unless the data subject objects, which he/she can do at any time in the manner set out in the 'Data subject's rights' section of this Privacy Policy.

After the above retention periods have expired, personal data will be destroyed, deleted or anonymized, consistent with the technical procedures for deletion and backup.

Emails sent to customer service are retained for 24 months.

5. Data access

The personal data processed by the Owner will not be disseminated, i.e., will not be made known to unspecified parties, in any possible form, including making them available or for mere consultation. The data may be disclosed to third parties as data processors, pursuant to art. 28 GDPR, or autonomous data controllers, including **(i)** suppliers of the owner (subjects who carry out assistance activities; firms or companies within assistance and consulting relationships; companies that are contractually linked to Mirato spa) **(ii)** entities, Public Administrations, banks and credit and insurance institutions; **(iii)** competent authorities for compliance with obligations of laws and/or provisions of public bodies, upon request.

Personal data may also be communicated to employees working for the Owner as well as to some individuals who collaborate with them. Lastly, they may be communicated to the subjects entitled to access them according to provisions of the law, regulations and EU rules.

In particular, on the basis of the roles and work duties performed, some workers have been legitimized to process personal data, within the limits of their competence and in accordance with the instructions given to them by the Data Controller. Access to the data and/or the request for portability will be fulfilled within the maximum period of 30 days, subject to impediments and/or complexities in fulfilment. A fee based on the administrative costs incurred will be charged for the issuance of additional copies of the personal data being processed.

Even without the express consent ex Art. ex art. 6 lett. b) - c) and Art. 13 lett. e) of the GDPR, the Data Controller may communicate the data for the indicated purposes to Supervisory Bodies, Judicial Authorities, as well as to any other subjects to whom the communication is obligatory by law. Nonetheless, your data may be transmitted, by way of example, to

- Agents or external figures working with the company ;
- Subsidiaries and associated companies ;
- Banks and credit institutions ;
- Service providers (e.g., IT system providers, cloud service providers, database providers, and consultants).

The updated list of Data Processors is available at the registered office of the Data Controller and will be provided upon written request.

6. Security of personal data

The user's personal data are protected by technical and organizational measures in accordance with European legal and regulatory requirements that guarantee their security and confidentiality.

In particular, Mirato S.p.A. uses protective technologies, such as encryption, authentication and fraud detection systems, to protect your online account and payment transactions.

Mirato S.p.A. obtains written commitments from all its service providers to ensure and implement security measures sufficient to guarantee the protection of personal data entrusted to them for processing in accordance with legal requirements for the protection of personal data.

7. Data transfers

The management and storage of personal data will take place on servers of the Data Controller and/or third-party companies contracted and duly appointed as Data Processors located within the European Union. Currently, the servers are located in Italy. The data will not be transferred outside the European Union. It is in any case understood that the Data Controller, should it become necessary, will have the right to move the location of the servers in Italy and/or the European Union and/or countries outside the EU. In this case, the Data Controller ensures as of now that the transfer of data outside the EU will take place in accordance with the applicable legal provisions.

8. Data Subjects' Rights

In your capacity as a data subject, you are the holder of the rights set forth in Article 15 et seq. of Regulation 2016/679 (GDPR), namely :

- a.) Right to request from the data controller access to personal data (Art. 15) i.e., confirmation as to whether or not personal data concerning you are being processed, and if so, to obtain access to them ;
- b.) the right to ask the data controller for rectification (Art. 16) i.e., to obtain rectification and/or integration of inaccurate personal data concerning you ;
- c.) right to request from the data controller the deletion of the same (Art. 17) i.e., obtain the deletion of the data concerning you without undue delay ;
- d.) right to request from the data controller the restriction of processing concerning you (Art. 18), i.e., to obtain confirmation that the processing of personal data concerning you is limited to what is necessary for the purposes of storage ;
- e.) right to data portability (Art. 20), i.e., to obtain in a structured, commonly used and readable format, personal data concerning you ;
- f.) right to object to their processing (Art. 21) i.e., to object at any time, for reasons related to your particular situation, to the processing of data concerning you ;
- g.) right in relation to automated decision-making processes (Art. 22), i.e., the right not to be subject to a decision based solely on automated data processing without your explicit consent ;
- h.) right to erasure (Art. 17), i.e., the right to obtain, in the cases provided for in the Regulation, the erasure of personal data concerning you; In addition, you may at any time revoke the consent on which the processing carried out in accordance with the obtaining of consent to the processing is based ;
- i.) right to lodge a complaint with the Supervisory Authority (Art. 77) (Garante Privacy - [link to the Authority's website](#)), i.e., the right to refer the matter to the Authority if you believe that the processing concerning you violates the Regulation.

9. Data Breach and notification to the Supervisory Authority and/or communication to the data subject

In the event of a personal data breach - to be meant as a breach of security that accidentally or unlawfully results in the destruction, loss, modification, unauthorized disclosure of or access to personal data transmitted, stored or otherwise processed - where the risk to the rights and freedoms of individuals is to be considered probable and/or high, the Data Controller will notify the Supervisory Authority without delay and in any case no later than 72 hours, giving a description of the nature of the data breach, including the number of individuals and the categories of data affected. The name and contact information of the DPO will also be provided.

10. Ways of exercising Data Subjects' Rights

You may at any time exercise the above rights by sending :

- a registered letter with return receipt to : Mirato S.p.A, Strada Provinciale Est Sesia s.n.c., CAP. 28064 - Landiona (NO).
- An e-mail to : dpo@miratogroup.it

11. DPO

The data controller is Mirato S.p.a., with registered office in Strada provinciale Est Sesia, 28064 Landiona (NO), Tel. +39-0321-827711, Fax +39-0321-828273, e-mail : info@mirato.it.

The Data Protection Officer can be contacted at the following e-mail address: dpo@miratogroup.it.